PSC Office | Edition No. 6
Newsletter

Vision: To be a trusted, respected, and internationally reputed Public Service

Mission: To deliver quality services with passion, intergrity, and efficiency in enabling platforms



ABOUT US

Welcome to the 6th Edition of the PSC Office Newsletter for 2026.

As we move into the final stretch of the year, we're pleased to bring you another edition of our bi-monthly newsletter, a space to capture what we do, how we do it, and the people who make it happen. This edition covers September to October 2026, a period of steady progress, collaboration, and commitment as we work toward closing the year strong.

This Newsletter aims to keep you informed and give you a closer look at the work behind the services you rely on. Whether you're a member of the public, a partner, or part of our own team, we hope you enjoy this edition and see yourself reflected in its pages.

Happy reading, and thank you for another year of dedicated service.

What's Inside!

- Highlights of the Month
  - Capacity Building and Training initiatives
  - Staff Engagement
- Staff Spotlight
- Personnel Update

Newsletter Contributions

Have a story, update, or photo worth sharing? Divisions are welcome to contribute to our upcoming editions. Just pass your submissions to your Division Representative or the Oversight Team, and we'll take it from there.

7400300
oversight@psc.gov.to
Old PMO's Office Grounds

PSC HIGHLIGHTS | SEPTEMBER - OCTOBER 2026

3RD CEO FORUM

The 3rd Chief Executive Officers Forum was held on Monday, 14 September 2026, at the Fiefia Room, Tanoa International Hotel, bringing together Chief Executive Officers and Acting Chief Executive Officers from Schedule I and Schedule II, Cabinet Ministers and senior government officials. The Forum was officially opened by the Prime Minister, the Honourable Lord Fakafanua, who called for stronger whole-of-government leadership, improved coordination of planning, budgeting and performance, effective decision-making, and a modern and capable Public Service. The discussions reinforced the importance of collective responsibility, strengthening government institutions and ensuring that public sector efforts translate into meaningful outcomes for the people of Tonga.

The PSC Office supported the successful delivery of the Forum, with Mrs Fusi Nolini Vakaúta, Deputy CEO for Performance and Workforce Development Divisions, serving as Master of Ceremonies alongside colleagues from the Prime Minister's Office.

FILES & RECORDS MANAGEMENT TRAINING - MPE

The Corporate Governance Division, through its Files and Records Section, commenced its new financial year initiative by delivering a Files and Records Management Training to the Ministry of Public Enterprises. Under this initiative, the team plans to visit one Line Ministry each quarter to provide practical training aimed at strengthening government records management practices, promoting proper document handling and improving institutional knowledge. The initiative also provides an opportunity to strengthen collaboration and working relationships between the Office of the Public Service Commission and Line Ministries. The PSC Office acknowledges and appreciates the Ministry of Public Enterprises for its warm welcome and support in making the first quarter training a success.









HR FORUM - STRENGTHENING HR NETWORK ACROSS PUBLIC SERVICE

The Public Service Commission hosted an HR Forum on 23 October 2026 at the Fa'onelua Convention Centre, bringing together Human Resource Officers representing Line Ministries across the Public Service. The Forum provided an opportunity for HR representatives to discuss key challenges and matters encountered in their respective HR offices, including issues requiring attention and support from the PSC and Chief Executive Officers. It also served as a platform to share updates on the Commission's ongoing work, upcoming activities, policies and initiatives affecting human resource management across Government. The engagement reinforced the importance of collaboration, information sharing and maintaining strong working relationships between the PSC and HR practitioners to support effective and consistent HR practices throughout the Public Service.

PSC TALATALANOA OUTREACH PROGRAMME

As part of the Public Service Commission's commitment to strengthening stakeholder engagement and maintaining close connections with public servants across the Kingdom, the PSC Office conducted its Talatalanoa Outreach Programme in Vava'u from 28 September to 2 October 2026, followed by Ha'apai from 7 to 9 October 2026. Led by Commissioner Sateki 'Ahio, together with members of the PSC Office, the programme provided an important platform for engaging directly with public servants in the outer islands on PSC policies, processes and procedures, while also creating an open space for employees to share their workplace experiences, issues and concerns. The visits aimed to strengthen trust, maintain positive working relationships and ensure that the voices and perspectives of public servants working in the outer islands are heard and considered by the Commission. In addition to the Talatalanoa sessions, the programme also included practical training on Files and Records Management to strengthen the capacity of Ministry offices in maintaining, organising and managing official government records. The next outreach visit was scheduled for Niua Fo'ou from 27 October to 10 November 2026; however, this has been postponed due to changes to the flight schedule. The PSC Office looks forward to continuing this engagement with public servants across the outer islands, reinforcing its commitment to an accessible, responsive and connected Public Service.









PSC STAFF EMBARK ON TWO-YEAR STUDY JOURNEY TO JAPAN

The Public Service Commission proudly acknowledges two of its staff members (Ms. Taina Fifita & Ms. 'Ana Tautu'a'a) who have been selected as recipients of the JICA Global Leader Scholarship and have commenced their two-year study leave in Japan. This is a wonderful opportunity for professional growth, academic development and international exposure. The Commission wishes them every success on this exciting journey and looks forward to their return with enhanced knowledge, skills and experiences that will contribute to strengthening and improving service delivery across the Tongan Public Service. Mālō e ngāue and best wishes for a successful journey!



Photo credit: JICA Facebook page.

OCTOBER: YOUR HEALTH MATTERS

Breast Cancer Awareness | Women's Well-being | Work-Life Balance

October is recognised as Breast Cancer Awareness Month, reminding us of the importance of early detection, regular health checks and taking proactive steps towards protecting our health. Beyond the pink ribbons, this month is also an opportunity to reflect on women's well-being, the importance of self-care and the need to create healthier and more supportive workplaces.





Women across the Tongan Public Service play an important role in leading, managing and delivering services to our communities. While balancing professional responsibilities, family commitments and personal expectations, it is easy to place our own health last. However, looking after ourselves is not a sign of weakness or a distraction from our responsibilities. It is an essential part of living a healthy and fulfilling life.

As we recognise this month, let us encourage one another to make time for medical check-ups, maintain healthy lifestyles, prioritise mental and physical well-being and seek support when needed. Work-life balance is not simply about managing our time; it is also about recognising when to pause, rest and take care of ourselves. A healthy and supportive Public Service begins with people who are healthy, valued and cared for. Let us continue building a workplace where health awareness, understanding and mutual support are part of our everyday culture.





A REMINDER THIS OCTOBER:

- Make time for your health and regular medical check-ups.
- Know your body and seek medical advice about unusual changes.
- Take care of your physical and mental well-being.
- Find balance between work, family and personal time.
- Encourage and support the people around you.

Wear Pink. Spread Awareness. Support One Another.

Your health matters, your contribution matters, and most importantly, YOU matter.

Upcoming Events

- Talatalanoa Program to the Niua Fo'ou
- 1-2-1 for CEOs
- Deadline of PMS Mid-Year Review circulated
- Deadline Job Re-Evaluation 30th Nov 2026
- Deadline of Deferred Leave submission 13 Nov 2026
- Last working day for Government 18th Dec 2026