



Vision: To be a trusted, respected, and internationally reputed Public Service

Mission: To deliver quality services with passion, integrity, and efficiency in enabling platforms

ABOUT US



Welcome to PSC Office Edition No.4 for 2026 — and yes, we're officially back.

After a brief pause since 2023, the PSC Office Newsletter is making its return as a bi-monthly space to capture what we do, how we do it, and the people who make it happen. This edition covers the period from July and August 2026, a busy and energising start to the year filled with planning, engagement, learning, and leadership.

The aim is simple: keep us informed, connected, and proud of the work we do together. We hope you enjoy this edition, see your work reflected in its pages, and continue contributing as we grow this platform for the long run.

Happy reading — and welcome back to another year of service.



What's Inside

- Highlights of the Month
 - National Events
 - Capacity Building and Training initiatives
 - Staff Engagement
- Staff Spotlight
- Personnel Update



Newsletter Contributions

Divisions are encouraged to submit short articles, updates, and photos for upcoming bi-monthly editions. Please coordinate submissions through your Division Representative or the Oversight Team

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oversight@psc.gov.to

Old PMO's Office Grounds

PSC HIGHLIGHTS | JULY-AUGUST 2026

GOOD-BYE 2025/26...HELLO 2026/27

As we welcomed the new 2026/2027 Financial Year, we also took a moment to say goodbye to the deadlines, reports, meetings, last-minute requests, and, of course, the headaches and sleepless nights that came with 2025/2026!

But as they say, new financial year, new challenges! With a fresh financial year comes a fresh set of priorities, targets, deadlines and—yes—probably a few more headaches and sleepless nights along the way.

With renewed energy and commitment, the PSC Office looks forward to another year of serving, delivering, improving and working together to support the Public Service. Farewell 2025/2026. Thank you for the lessons and memories.

Welcome 2026/2027 — we're ready... we think! Here's to another year of teamwork, progress and making it happen!

CELEBRATING OUR LANGUAGE, CULTURE, & IDENTITY

THE OFFICIAL THEME FOR 2026 WAS "KO 'ETAU HIVA, KO E FE'UNU MAHU'INGA IA KI HE MO'UI 'A E TONGA," WHICH TRANSLATES TO "OUR MUSIC IS A VITAL STRAND OF OUR TONGAN CULTURE."

August was also a time for the PSC Office to celebrate Tongan Language Week, joining the nation in recognizing the importance of our language as a key part of our culture, identity and heritage (16 to 22 August, 2026).

The week provided an opportunity for staff to embrace and promote the Tongan language within the workplace, while celebrating what makes us proudly Tongan. From everyday conversations to cultural expressions, the observance reminded us that our language is more than just words—it carries our history, values and identity from one generation to the next.

**HAPPY TONGAN LANGUAGE
WEEK!!**



MEET OUR PSC INTERNS

The PSC Office was pleased to welcome eight interns from the St. Joseph Business College, who contributed their time and skills across different areas of the organization.

Our interns supported various functions including Reception, Data Entry, Office Equipment and Oversight, gaining valuable workplace experience while also supporting the day-to-day work of the Commission. The Interns commence on 10 Aug 2026 and will be here for four weeks.

We thank our interns for their enthusiasm, willingness to learn and contribution to the PSC Office and its functions. Their presence brought fresh energy to the workplace and reminded us of the importance of creating opportunities for young people to gain practical experience and develop their skills.

A BIG MĀLŌ 'AUPITO TO OUR INTERNS!

Dillema Mafi • Malia Tatafu • 'Amelia Kolokihakaufusi • Sione Foliaki • Kato Tameifuna • Talaivosa Latu • Talavao Matakaiongo • Whiter Ngahe

We wish you all the very best in your next chapter!

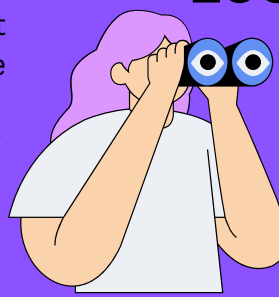
Looking Ahead...

A new Financial Year.

A renewed commitment.

New challenges ahead.

2026/2027 - Let's make it count!!





MONTHLY BUZZ

PACIFIC POLICY DIALOGUE

23 TO 24 JULY 2026

PSC Chairperson Ms. Tai'atu 'Ata'ata represented Tonga at the Policy Dialogue on Shared Decision Making and Women's Leadership in the Pacific in Nadi, Fiji, contributing to regional discussions on inclusive leadership.

INDUCTION PROGRAM

29 TO 30 JULY 2026

The PSC welcomed newly appointed Schedule I public servants through an induction programme, bringing together new employees from across Government Ministries and Offices to learn about the Public Service and their roles.

MELAR COMPLETION & AWARDS

14 AUGUST 2026

The PSC Office celebrated public servants who successfully completed the six-week MELAR Training Programme delivered by USP Pacific TAFE's WDTU. The certificate presentation was held at the 'Api Mataka Conference Room.

ANNUAL REPORT SUBMISSIONS

31 AUGUST 2026

With the 31 August 2026 deadline for Ministries and Offices to submit their 2025/2026 Annual Reports, submissions were received from MCCTIL, AGO, MOT, Police and MET. HMAF, PSC Office and TSD also submitted their 2024/2025 Annual Reports, while MAFF and MORC requested extensions.

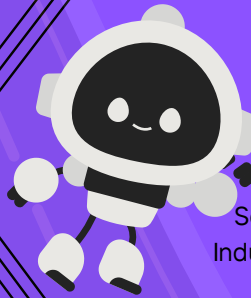
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MELAR TRAINING 13 JULY 2026

Public Servants completed the six-week MELAR Training programme, delivered by USP PAR

02



AI DEVELOPMENT SEMINAR 27 JULY TO 9 AUGUST

PSC representatives joined the MEIDECC delegation to Shenzhen, China for the Seminar on Planning and Development of AI Industry for Tonga, exploring opportunities for AI development and innovation.

03

04

GENDER MAINSTREAMING

12 AUGUST 2026

The Ministry of Internal Affairs' WAGED Division continued its consultation with the PSC Office on Gender Mainstreaming, focusing on strengthening the gender lens in policies and corporate planning.

05

06

STRENGTHENING M&E CAPACITY 26 AUGUST 2026

The PSC Office participated in Monitoring and Evaluation (M&E) Training delivered by the National Planning Office, strengthening staff knowledge and application of M&E processes.

07



08

CYBERSECURITY AWARENESS & RESPONSE

31 AUGUST 2026

The PSC Office participated in a Cybersecurity Awareness Training delivered by CERT under MEIDECC, focusing on identifying and responding to potential cyberattacks and hacking incidents. This was followed by a meeting to discuss and strengthen the PSC Office Incident Response Plan.

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PSC PEOPLE & WHAT'S AHEAD



Welcome to the PSC Family!



We are pleased to welcome our newest team members to the Public Service Commission Office. As they begin their journey with us, we look forward to their contributions, expertise and fresh perspectives in supporting the work of the Commission and the wider Public Service.

- Ms. Havea Akesiu Tangimana, Accountant Officer who joins the Corporate Governance Division as an Accountant Officer and Ms. Sela Fakapelea, Principal HR Officer who joins the Remuneration & Oversight Division under a Professional Contract. We look forward to working with both officers and benefiting from their skills and experience as they supports the work of the Office.

We are excited to have you as part of the PSC team and look forward to working, learning and achieving together.

Birthday Shoutouts!!!

July babies have the ruby as their birthstone, while August babies have peridot. Both months have produced many remarkable people throughout history — so our PSC birthday stars are in great company!

To all our July & August babies: Happy Birthday!

May your year ahead be filled with happiness, success and, of course, plenty of cake!

A typical day at PSC...

- Coffee
- Emails
- Reports
- Meetings
- Quick Calls
- Another report
- Can you send this ASAP?
- Finish everything today!!!!

PSC Survival Corner

REALITY: Add it to tomorrow's list.
BUT SOMEHOW... WE GET IT DONE!

Because behind every completed report, deadline and meeting is a TEAM making it happen!



Upcoming Events

- 1-2-1 CEO vs. Commission
- CEO Forum scheduled to 14 Sept 2026
- Talatalanoa Program to the Outer Islands
- Launching of the Public Service Training Centre
- Induction Programs for newly appointed employees
- Customer Service Training
- Outreach Program to Outer Islands on Performance Management System
- First Aid Training
- Continuous process of 2025/26 MDAs Performance Management System Results (EFY)
- and others....

