

Public Service Commission Newsletter

JULY-AUGUST 2022



Mission:

To deliver quality services with passion, integrity, and efficiency in enabling platforms

Vision:

To be a trusted, respected and internationally reputed Public Service

Theme:

To be prepared, Stay Prepared

Public Service Commission Newsletter

JULY-AUGUST 2022



What Is in This Issue:

- ♦ His Majesty King Tupou VI's 63rd birthday Wishes
- ♦ CEO Appointment
- ♦ Ministry of Infrastructure
- ♦ Ministry Of Internal Affairs
- ♦ Ministry of Fisheries
- ♦ Ministry of Tourism
- ♦ PSC Office Events

-PSC Retreat

-PSC Health Check up

-PSC All Staff Meeting

-PSC All staff visits

-Performance Development Division

-Workforce Division

-Oversight Division

Welcome to the Public Service Commission's Bi-monthly Newsletter. This volume will cover any events that the Public Service Commission carried out or attended for the month of July-August 2022. We wish to extend our gratitude to every Ministry Departments and Agencies for sharing their events, articles, highlights and achievements for this edition.

Ministries that wish to feature their Ministry's achievements in our September Newsletter are most welcome to submit their articles to:

newsletter@psc.gov.to for inclusion in the 2nd edition by the 6th of November 2022.

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The Month of August was a month of work and great achievements for the Ministry of Infrastructure, you can find out more about this in this issue.

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This issue takes you through the Ministry of Internal Affairs' International Youth Day, more information on this event can be found in this issue.

Page.7-8

Keep up with what the Ministry of Fisheries were up to for the month of August.

Page.9-12

The month of August was an exciting month for the Ministry of Tourism, more information on these activities can be found in this issue.

Page.13-23

Check out what the PSC office was up to for the month of July and August

*Happy 63rd Birthday Your Majesty King
George Tupou VI
Ke lakalakaimonu ai pe 'a e pule 'a e
'Afiona*



CEO Appointment

Appointment of Ministry of Finance Chief Executive Officer

Mrs. Kilisitina Tiane Moala Tuaimeí'api, of Haáno Haápai and Malapo residing in Fanga-ó-Pilolevu Tongatapu, has been appointed as the Chief Executive Officer for the Ministry of Finance. Mrs. Tuaimeí'api's employment by Government is for a period of four (4) years with effect from the date of signing the contract.

Mrs. Tuaimeí'api holds a Master of International Business in Economic and Finance (2000) from the University of Canberra and a Bachelor of Arts in Economic and Finance (1997) from the University of the South Pacific, Fiji.

Her careers in the public service began in 1998 as an Economist under the Budget and Planning Division in the Ministry of Finance. Since then, she has taken over senior positions within the Ministry including Senior Budget Analyst, Senior Economist, Principal Economist and later to her substantive position of Deputy Secretary. Mrs. Tuaimeí'api has acted on several occasions as the Acting Chief Executive Officer for the Ministry.

She has been employed as an Advisor to the Executive Director, Board of Directors under the Asian Development Bank in Manila, Philippines, as well as a Senior Advisor and Consultant to the Executive Director of the Southeast Asia Group in the World Bank Group, Board of Directors in Washington DC, USA since 2018.

Mrs. Tuaimeí'api has sat on various professional committees and has chaired in the Steering Committee on Public Service Remuneration, Fuel Concession Steering Committee under the Ministry of Fisheries a member of the Project Management Committee, Niuatoputapu School Project; Health Promotion Foundation Steering Committee under the Ministry of Health, and also the National Health Accounts Working Committee.

The Public Service Commission welcomes Mrs. Kilisitina Tiane Moala Tuaimeí'api's appointment as Chief Executive Officer for the Ministry of Finance and wishes her all the best in her professional careers.



PSC Chairperson, Mr. Simione Sefanaia and Mrs. Kilisitina Tiane Moala Tuaimeí'api



NEWSLETTER



Ministry of Infrastructure – Tonga

AUGUST 2022



MINISTRY'S ROAD MAINTENANCE PROGRAM

The Ministry is moving forward with their mission of providing a safer road for road users. These works are done by small contractors and so as the Ministry's heavy plant machinery with the supervision of the Ministry. Work done includes trimming of trees beside the main roads that interferes with the safety of drivers and also cutting the grass on the road sides, clearing debris and dirt from water drainages for easier water flow especially when it rains and also others.

HIGHLIGHT OF THIS MONTH

The highlight of this month's work is the renovation of the intersection along Vaha'akolo and Alaivahamama'o Rd. The Ministry also trialed a new system, to see the flow of traffic with the help of course of the Police Department.

This intersection is one of the busiest roundabout especially during peak hours of the morning and after school/work. Shown are the different phases of work done in this intersection.



MINISTRY'S PRAYER SERVICE



Minister for Infrastructure:
Hon. Sevenitini Toumoua

8th August 2022: The Minister for Infrastructure, Hon Sevenitini Toumoua and the whole Ministry held a prayer service today to remind his staff the core values and mission of the Ministry. He also announced today the CEO for Infrastructure will remain in his position as CEO for the next 4 years.

he Hon. Minister emphasized on how the Ministry staff should behave in such a way that encourages the trust from the public. He also said "when you are faithful to your job, you have love, when you serve the customer well and to the best of your ability, you have honesty"

He also stressed on the importance of working as a team, so that not only work gets done faster but better.

The program was organized by the Ministry and wrapping up with a photoshoot with the Ministry's staff.



MINISTRY IN PICTURES



International Youth Day 2022



Ministry of Internal Affairs
MINISTRIA OF INTAALUAI VULI

Theme: "Shaping our Future Together"

Every year on August 12th, Tonga joins the rest of the world celebrate the International Youth Day. The day aims to raise awareness on issues that young people all over the world face, as well as to honour them and their abilities to make the world a better place.

This year the Ministry of Internal Affairs, Youth Development Division (YDD) commemorates International Youth Day under the theme "Shaping our Future Together." The event was held at the Queen Salote Memorial Hall in Nuku'alofa with the honourable Minister for Internal Affairs, Sione Sangster Saulala, as the guest of honour. This year's celebration begins with a short sermon delivered by Rev Penisimani 'Akau'ola Tonga based on the book of Isaiah 40:27-31. Followed by the presentation of prizes to the winners of the Speech and Art Competition by the hon Minister, and enliven by series of entertainment such as live band, Tongan dancing and ZUMBA. And to highlights this year's IYD celebration YDD in close collaboration with local tailoring business in Tonga put together an astonishing Inclusive Modelling and Fashion show.

There was also a booth display by Youth Stakeholders showcasing their services and support for the International Youth Day commemoration. Students from 'Apifo'ou Collage, Atele, Tailulu, Tupou High School, Toloa, and Tonga High School, to name a few, took part in the International Youth Day celebrations.

The event was attended by the Japanese Ambassador to Tonga, His Excellency Mr. Munenaga Kenzaku and his wife, Ella Keisha Scott representatives of the Australian High Commissioner to Tonga, representatives of the Embassy of the People's Republic of China, the CEO of the Ministry of Education and Training, and other guests.





Ministry of Fisheries

Highlights

August 2022



Stakeholder Engagement (Kanokupolu and Ha'atafu SMA)

The Ministry of Fisheries and Tongafish Pathway Project (World Bank Funded Project) conducted a stakeholder Engagement Plan training at Kanokupolu, with the communities of Kanokupolu and Ha'atafu SMA on the 04th August 2022. The purpose of the training was to engage stakeholders, build relationships with the project and conduct training on SMA laws and regulations and Grievances Redress Mechanism.

The training was hosted by the District Officer Mr. Sione Manumanu, the Town Officer of Kanokupolu Mr. Metui Taukei'aho and Town Officer of Ha'atafu Mr. Tevita Piukana. Also present were members of the SMA committees and other community members.

Implementation Support Mission Meeting with World Bank

The Ministry of Fisheries and the Tongafish Project hosted a 2 weeks implementation support mission with the World Bank. This meeting began on the 9th of August and ended on the 19th. This is the 5th mission between the Ministry and the World Bank and also the first face to face meeting since opening of the Tongan boards. The purpose of this meeting included an in-depth review of the Tonga Pathway Sustainable Ocean's budget, workplan, procurement plan, results framework and monitoring outcomes and activities, providing technical support to address key issues and iron out implementation challenges. The meeting was indeed successful towards the end and the Ministry is indeed grateful for the continuous support of the World Bank



Figure 1 Front Row Left to Right: George Vete (Project Coordinator), Xavier Vincent (Lead Fisheries Specialist), Nina Doetinchem (Task Team Leader), Dr. Tu'ikolongahau Halafihii (CEO Ministry of Fisheries), Aimee Hall (Envr. Analyst), Natalia Latu (WB Liaison Officer). The Back Row consists of MoF Head of Departments and the Project Management Unit.



Ministry of Fisheries

Highlights

August 2022

Development of giant squid fishery

Food security is one of the main priorities of the Ministry of Fisheries. However, due to the decline in coastal and seamount fishery resources, new initiatives have been trialed to increase fisheries production and lessen the fishing pressure on coral reefs and seamounts. One of the successful initiatives is giant squid fishing. This activity has been trialed by the Ministry and it was very successful. In the month of August, the Ministry managed to land good catches of giant squids to be sold at the local market. The squid meat is very popular at the local fish market in Nuku'alofa. The Ministry continues to develop this fishery and extend it to the outer islands to support food security and also export to overseas markets once the price is profitable.





Ministry of Tourism

August 2022

Tonga Borders Reopened to Tourists

The Tonga Borders Reopened to Tourists on Monday 1st of August 2022 since closing in March 2020 due to Covid 19 pandemic. With Flights from and via New Zealand, Australia and Fiji.

During the first week of the borders reopening, the Ministry of Tourism and the Tonga Tourism Authority marked the reopening of the borders by welcoming local and foreign visitors with Tongan garlands, live bands, and Tongan Cultural entertainment.

The reopening of the borders has brought joy and happiness not only to locals but also to the tourism businesses since the majority of the businesses are depending on the tourists visiting the Kingdom.



Traditional Dance Class

The Culture and Heritage Division is happy to finally begin its Traditional Dance program ever since Covid entered our borders. This wonderful initiative provides the opportunity for children to learn our Traditional Tongan dances and haka from talented Punakes. Our Traditional Dance program features participants from the age of 5 to 15+ and have taught over 200 children since implementing this mandate. The Traditional Dance Program will be held in all the Outer Islands, our Vava'u Office is currently conducting the Traditional Dance Program which began on the 2nd of August, following its seven-week course, and will conclude with a Recital performance on the 16th of September 2022. Both Traditional Dance program for Tongatapu and Ha'apai was postponed from August and will commence on the following dates; Ha'apai to begin on the 6th of September, 2022, and Tongatapu on the 13th of September, 2022. The Traditional Dance Program for 'Eua is still pending due to Covid concerns and will announce once confirmed. We look forward to a wonderful and successful outcome.



Meeting with Revenue and Customs

The director of the Industry Empowerment Division Mrs. Magdalena Fifita, Principal Tourist Officer Mr. Felemi Ika and Senior Account officer Mrs. Ána Kava held a meeting with senior officers from the Ministry of Revenue and Customs on the 5th of August.

The purpose of the meeting was to discuss issues regarding tax and revenue collection during the whale watching season.



MoT's Retreat

The Ministry of Tourism's retreat was held on the 11th & 12th of August at Kupesi Hotel. The retreat has enabled the staff of MoT to discuss their plan and the way forward to achieve those plans. Each division also presented their work plan, challenges they faced, and way forward to address those challenges. Staff from the outer islands also participated in the retreat.

Mrs. Katrina Ma'u from Tapuaki Mei Langi Consultants delivered training on staff development on the 12th of August.

Implementation of Tourism Crisis Response and Recovery Strategy (TCRRS) in Éua



The Director of the Industry Empowerment Division, Mrs. Magdalena Fifita, and her team conducted the last consultation on the implementation of the Tourism Crisis Response and Recovery Strategy (TCRRS) with the tourism operators in Éua. The consultation was held on the 18th of August. This was a similar consultation that was held in Tongatapu, Vavāu, and Haāpai in the previous months.



The consultation consisted of the following areas Contact tracing, Prevention strategies for compliance plans, National emergency management in Tonga, Tourism business readiness, and Tonga mark criteria for Tonga tourism businesses. Mr. Pita Tonga from the Tonga Tourism Authority presented on Marketing & Communications. The Ministry of Tourism would like to acknowledge the tourism operators in Éua for taking their time out and attending this crucial consultation.

Tourism SME Recovery Training of Trainers

The Tourism SME Recovery Training of Trainers was completed on the 22nd of August 2022. The training was conducted virtually with participants from the Pacific region who are tourism business owners/employees. Staff from the Industry Empowerment Division led by the Director Mrs. Magdalena Fifita, Hon. Fatafehi Lapaha Tuita and colleagues were fortunate to join this significant training. The official opening of the training was held virtually from the 22nd of July to the 22nd of August. The course was conducted once a week. The training was focused on *Evolving Market Trends, Designing and adapting products, Health, Safety & Security, Pricing, Access to the market and getting ready for business, Customer service, and Online sales and marketing.*

The training was hosted by SPTO and Maleta and Christine delivered the training. This was crucial training, especially for the readiness of the tourism businesses to cater to tourists.



Cruise Ship Steering Committee Meeting

The 4th Cruise Ship Steering Committee Meeting (CSSC) was held on Tuesday 23rd August, as ongoing discussions and updates from the members in preparations for the first cruise arrival to Tonga scheduled for the 3rd October to dock Vuna Wharf.

Concerns were raised from the members as we are awaiting the Ministry of Health to provide us with the written documents stating that Tonga's seaport will be opened for Cruise Ships in October because current confirmations were just verbal statements.





Tourism Industry Training

The Acting CEO for Tourism, Mrs. Magdalena Fifita opened the Tourism Industry Training for the tourism businesses on the 29th of August at Tanoa International Dateline Hotel. A total of 40 participants (tourism employees/tourism business owners) registered for the training from various areas including travel and tours, marine activities, restaurants, and accommodations. The training began on the 29th - 31st of August.

The training focus on Communication in workplaces, Customer Service, and Covid-19 Health and Safety. These were among the most requested training areas from the tourism operators.

Toward the end of the training, the trainees were given 3 months for their practical assessment at their workplace. The trainer will be visiting their workplace to assess the trainees. This was crucial training for the tourism businesses because of the staff turnover.

The Ministry will also provide a trainer to conduct other training needs requested by the industry including First aid, Food & beverage handling skills, hospitality, housekeeping, Marketing skills, and Supervisory skill in the next financial year.

After completing the practical assessment the trainees will be awarded a certificate that will enable them to look for a job in the Tourism Industry or any business that may require customer service. The Ministry would like to acknowledge tourism operators who participated in this training.

Meeting with Dr. Semisi Taumoepeau on the Cruise Ship Expenditure Survey Proposal

Mrs. Anaseini Manuopangai from the Cruise Ship Unit held a meeting with Dr. Semisi Taumoepeau on Tuesday 30th August. The purpose of the meeting was to discuss the Cruise Ship Expenditure Survey Proposal for the Satellite Account Framework for Tonga. The meeting was requested by the Tonga Statistics Department where Dr. Taumoepeau is contracted as the TSA Consultant, and the sole purpose of the meeting was to propose a Cruise Ship, Whale Watching, and Handicraft Expenditure Survey for the Tourism Satellite Account for Tonga. This was an important proposal that will mark a milestone for Tonga and its Tourism Industry to be able to measure the direct contribution of Tourism to our economy using the International Standard Method developed and recommended by the UNWTO and others.

A statistics training was held on Wednesday 31st and it was delivered by Dr. Taumoepeau himself on how to formulate questionnaires and conduct a successful and friendly survey.

Whale Watching Guide Training Haápai

Similar to the training conducted in Tongatapu for whale-watching guides. Mr. Felemi Ika and Robert Fisi'ihoi from the Marine Unit of the Industry Empowerment Division and other trainers including Mr. Tu'amelie Brian Fusimalohi from the Environment Department, Si'longo Fakasi'l'eiki and Sione Lihau from Tonga Red Cross traveled to Haápai to conduct the Whale Watching guide training. Mr. Darren Rice of the Matafonua Beach Resort carried out the swimming component.

The Whale watching Guide Training will ensure that whale guides understand the skills for tour guiding, the marine biology of whales, and safety measure to be carried out at sea. Further, the knowledge of the whale guides the understanding of the whale watching regulations issued by the Ministry of Tourism, and participating in the swimming component is vital in this line of work.

The components of the training include swimming practical, interpreting tour guiding, marine biology, Whale watching regulations, first aid, and swimming component.

The Whale Watching Guide Training for Haápai began on the 24th of August to the 2nd of September



PSC RETREAT

On the 7th and 8th of July 2022, The Public Service Commission held it's 2 day retreat at Ancient Tonga with the theme "To be prepared, stay prepared". Dr Lia Maka, the CEO of PSC warmly welcomed everyone to the retreat and introduced Pastor Mark Stephenson; who opened the retreat with a word of prayer and a sharing from the Bible Verse "Psalms 90: 12- Teach us to number our days, that we may gain a heart of wisdom".

This retreat was a great opportunity to acknowledge all the hard work that was put into the previous Financial Year, as well as prepare and encourage to continue on the hard work for the new FY. There were discussions on the Corporate Plan, Annual Management Plan and group discussions on what to improve moving forward. Despite the flu, we managed to end things on a high note with a dinner shared with close family friends.



PSC HEALTH CHECK UP WITH MOH

On the 27th of July, The PSC staff had their annual health check-up with the Ministry of Health. In an effort to sure our public servants are healthy, the Ministry of Health was sure to provide health consultations and suggest Health programs that will help the staff take control of their health. We are grateful to the Ministry for a successful and informative health check-up. We look forward to another health check-up with better results from our staff.



Result Interpretation

	Normal	At Risk	High Risk
BMI	18.6-24.9	25-29.9	30+
BSL (suka)	4-6mmols	6.1-7mmols	7.1mmols+
B/Cholesterol	4.0-5.2	5.3-6.29	6.3+
BP	100-139/60-89	140-159/90-99	160/100+
Body Fat %	<30%	30%+	

Waist (CM)

Female	<90cm	≥90cm	
Male	<100cm	≥100cm	



PSC All Staff Meeting



On Monday the 15th of August 2022, PSC had the first all staff meeting for this new Financial Year 2022-2023. This was the first part of the meeting and was carried out after our morning devotion – which is held every Monday. The CEO, Dr Lia Maka delivered her word of thanks to all the staff for their hard work, especially with preparing the Annual Report, wrapping up the Talatalanoa Program to the 'Eua islands and the Ha'apai Islands and for the completion of our PMS for the year 2021/2022. The Meeting Agenda were on these items:

- PMS 2021/2022
- Priorities for the month
- Other matters to discuss

PSC Funeral Visit



The PSC Staff paid our condolences to one of our own co-workers who lost a family member during the month of August. The CEO and members of the Public Service Commission paid our respects by holding a failotu and giving our memorial donation to Mr. Laiafi and his family on the 4th of August 2022.

Performance Development Division

PPP Accomplishments July, 2022

- ◇ SUBMISSION OF LINE MINISTRIES PMS QUARTERLY REPORT FOR QUARTER FOUR (4) ON THE 12TH JULY 2022.
- ◇ DISSEMINATION OF GOVERNMENT OF TONGA PMS REVIEW SURVEY TO LINE MINISTRIES ON THE 15TH JULY 2022.
- ◇ ATTENDING TONGA FIRE & EMERGENCY SERVICES (TFES) WORKSHOP ON 22ND JULY, 2022.
- ◇ PROVIDE COACHING AND MENTORING LEADERSHIP TRAINING FOR PSC STAFF ON THE 28TH & 29TH JULY 2022.
- ◇ CONTINUOUSLY WORKING WITH LINE MINISTRIES ADDRESSING ISSUES REGARDING PMS EFY ASSESSMENT FOR 2021/22 FY.
- ◇ WORKING TOGETHER WITH TA ON THE REVIEW OF PMS.



PSC participants during CAMP Leadership Training on 28 July 2022

FRIENDLY REMINDER

All Line Ministries
PMS End of Financial Year Assessment



CAMP Leadership Trainer DS Ika conducting the ice breaker activity

For more information email us at pms@psc.gov.to

Workforce Development Division

July 2022

Major Achievements

Completion of two (2) Induction trainings;

- Induction Training for thirty-three (33) new Student Nurses on 7th July 2022 – Queen Salote Institute of Nursing and Allied Health, Vaiola Hospital, Tofoa
- Outer-Island Induction Training for new employees in Vava'u on 26th July 2022 – Governor's Office Conference Room, Neiafu
- **Completion of six (6) Policy & Generic Training sessions**
- Continuous update of the Workforce Profile from PSC Decisions.
- Update Scholarship database from Scholarship Officer
- Dissemination of USP Pacific TAFE Short Course Training – Tonga opportunities on 15/7/22

Singapore Training opportunities;

- Innovation in Governance (29/8 – 2/9/22)

Robotics Process Automation for Leaders (5/10 – 7/10/22)

- Strategic Leadership and Public Governance (26 – 30/9/22)

Induction for new student nurses



Vava'u Induction Training 26th July



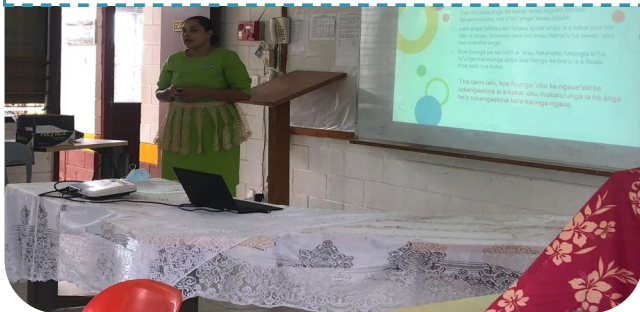
Workforce Development Division

TAU FAKATAHA KOTOA PE KIATE

Ha'apai Island Training session



'Eua Island Training sessions



Major Achievements for the month of September

- Completion of two (2) Induction Trainings;
 - 'Eua Island induction training on 9th August- MAFF Conference Room
 - Ha'apai Island induction training on 11th August 2022- Tokaikolo Church Hall
- Completion of ten (10) Policy and Generic training sessions the 'Eua and Ha'apai Islands
- Facilitated the Digital and Cyber Security e-Governance Academy Trainings 24/8/22 - 1/9/22
- Completed Annual Workforce Analysis Data for the FY2021/2022 Annual Report
- Completed Public Service Workforce Snapshot for Quarter 4
- Disseminated information on three (3) Online trainings
- Participated in the Singapore Innovation in Governance Training (29/8 - 2/9/22)

Cyber Security Training



OVERSIGHT

Divisional Meetings

The Oversight Team held its first divisional meeting for the month of July on the 12 of July 2022 at PSC's conference room. This meeting was to reflect on what we took from the retreat and what our plans are going forward. Our team also revised the AMP and addressed certain issues that we picked up from the pervious Financial Year, hence changes were made for this new Financial Year. With PSC's theme for this Financial Year- "Be prepared, Stay prepared", our team was determined to stay prepared for whatever challenges we face this year with an effective plan.



PSC Retreat

The Oversight Team were more than happy to attend the PSC retreat and to show our support to Noelani Tautua'a, our new Assistant Secretary for the Workforce Division; who prepared an item for all of us to enjoy during dinner.



OVERSIGHT

Cont: Talatalanoa Program– Vava'u

PSC Office conducted its Talatalanoa Program to Vava'u. The program was to:

- A. Elaborate on the importance of Spirit of Service
- B. Provide Policy Consultation
- C. To address Queries and Issues raised by Public servants in Vava'u.
- D. To promote and maintain a safe and healthy workplace, where all employees, irrespective of gender or position are treated with fairness, dignity and respect.

The Program was conducted to the Ministries in the schedule provided below:

Ministries	Date and time
Governors Office, Ministry of Finance, MORC	25th July 2022 (2:00PM-4:00PM)
MTED, MIA, MORC	26th July 2022 (9:00AM-12:00PM)
MFA, MIA, MLNR, MOT, MTED, Fisheries	27th July 2022 (9:00AM-12:00PM)
MORC, MOI, MEIDECC	27th July 2022 (2:00PM-4:00PM)
MOH	28th July 2022 (9:00AM-12:00PM)
MAFF	28th July 2022 (2:00pm-4:00PM)

Talatalanoa Program with MOH Vava'u



MIA, MLMFA, MIA, MLNR, MOT, MTED, Fisheries



MTED Vava'u



MAFF Vava'u



Oversight Division

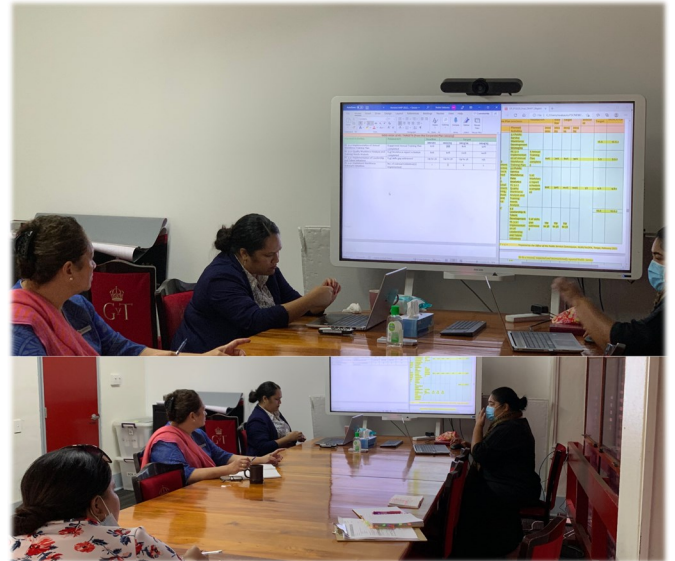
Divisional Meeting

The Oversight Division had our meeting for the new month of August together with the Workforce Development Division and our Head of Division; Victorina Kioa. This meeting was held on the 2nd of August 2022, at the PSC Conference Room. This meeting focused on the priorities set for the month of August and what we expect to have successfully completed this month.

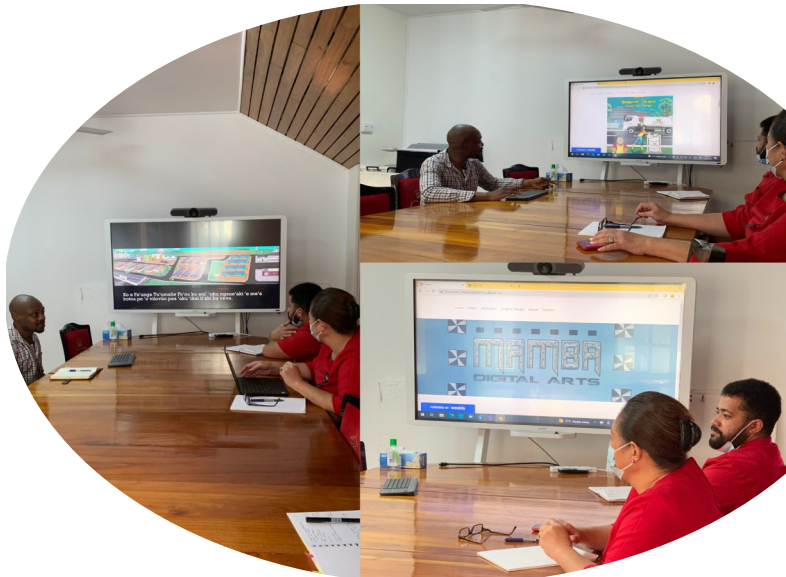
The second Divisional meeting was held on the 15th of August to discuss on finalizing the AMP report and to discuss translating the AMP and other activities that follow, such as our PDP.



First Divisional Meeting for the month of August. Oversight Division and Workforce Development Division.



Meeting to discuss AMP report and other activities that follow after completion of AMP.



Ogotlse Ntwaagae with PSC Deputy Secretary– Mrs. Victorina Kioa and PSC Senior Computer Programmer– Mr. Siale 'Akauola.

Meeting with Multimedia and Communications Designer: Ogotlse Ntwaagae

On the 10th of August, PSC's Deputy Secretary, Victorina Kioa, Senior Computer Programmer; Siale 'Akauola, Assistant Secretary; 'Analani Tautua'a (WDD) and Assistant Secretary 'Omeia Lavemai (OD) held a meeting with Mr. Ogotlse Ntwaagae, who is a communications consultant in Tonga. Mr. Ntwaagae has worked closely with several Ministries and private sectors to create Tongan animations, publish Tongan books for children, websites and many more. This was a great opportunity to discuss possible ways to further improve PSC's distribution of Policies throughout our Stakeholders and to the public. We look forward to working with Mr. Ntwaagae in the near future as we work towards making our policies more accessible, and staying consistent with our services towards the public.

Talatalanoa Program

From the 8th of August to the 12th of August 2022, two teams from PSC set out to the Islands of 'Eua and Ha'apai for the PSC Outreach Program, also known as the "Talatalanoa Program". These sessions consisted of Policy consultations, Induction trainings, generic trainings and discussions on the importance of the Spirit of Service, Policy Amendments and HR Reminders.

'Eua Team Outreach Program



MAFF TALATALANOA PROGRAM



MOH POLICY AND GENERIC TRAINING



MET GENERIC AND POLICY TRAINING



PSC Outreach Program Schedule

Date	Ministry	Time
8-Aug-22	MAFF, Fisheries & STATS	Morning
9th-Aug-22	MAFF & MOI	Morning
9th-Aug-22	PMOI & MORC	Afternoon
10th-AUG-22	MOH	Whole Day
11th-Aug-22	MET	Whole Day



POLICY TRAINING WITH PMO & MORC



MAFF & MOI INDUCTION TRAINING

Talatalanoa Program

Ha'apai Team Outreach Program

Meeting with OIC of Ha'apai



Training with MOH Ha'apai



Governor's Office



Training with MET Ha'apai



Session with MAFF Ha'apai



Induction Training for New Employees



Training Session with Line Ministries of Ha'apai



PSC Ha'apai Outreach Program Schedule

Date	Ministry
8th-Aug-22	Meeting with OIC of Ha'apai
9th-Aug-22	MET Session
10th-Aug-22	Governor's Office
10th-AUG-22	MOH Session
10th-Aug-22	Training Session with Line Ministries
11th-Aug-22	Training session with MAFF
11th-Aug-22	Induction training for new employees



Farewell PSC Staff

LUTE VAILANU



KATO'ONE FA'AOA



SINITEKE FOTU LAUME



The PSC Office farewelled three of our staff; 1) Ms. Lute Vailanu, Assistant Accountant, Corporate Governance Division 2) Mrs. Kato'one Fa'aoa, Assistant Records Grade III; Corporate Governance Division 3) Mrs. Siniteke Fotu Laume, Assistant Secretary, Oversight Division. Thank you for your years of service and hard work dedicated to the PSC Office, you will be missed and we wish you all the very best in your future endeavors.

WELCOME ABOARD NEW STAFF

Noelani Tautua'a



Siuola Vaipuna



Beatrice 'Omeia Lavemai



B E H I N D T H E S C E N E S



(AS): 'Omeia Lavemai– Oversight Division



(SAS): Sisilia Taulava—Oversight Division



(PAS): Nolini Vaka'uta– Workforce Development Division

Reminder:

We hope the Public Service will be better informed of events, achievements and annual occasions through this medium of communication. Ministries that wish to feature any events, achievements, or annual occasions please send articles and photos to newsletter@psc.gov.to by **06, November 2022** for the compilation of our September-October 2022 Volume.