



Office of the Public Service Commission Newsletter



VISION

To be a trusted, respected
and internationally reputed
Public Service

THEME

T: Timely

R: Responsible

U: United

S: Sincere

T: Teamwork

MISSION

To deliver quality services
with passion, integrity and
efficiency in enabling
platform

The Office of the Public Service Commission Bi-Monthly Newsletter – May & June 2021

In Loving Memory of Dr. Leiukamea Saafi (Chief Medical Officer)



*Whatever you do, work at it with all your heart, as though you were working for the Lord and not for human beings
(Col 3:23)*

This newsletter is dedicated to Tonga's first consultant specialist for ears, nose and throat, Dr. Leiukamea Saafi.
Thank you for serving the government of Tonga for 54 years, 3 months and 21 days.

Well Done Good and Faithful Servant!

This issue includes;

- ♦ **Ministry of MEIDEC**
- * National Environment Week
- ♦ **PSC Office Events**
- * CEO Appointment & Reappointment
- * PSC Talatalanoa Programs
- * PSC Performance Development
- * PSC Workforce Development
- * PSC Oversight
- * PSC Office



Please note that we have relocated back to our newly renovated office at the Old PMO Premises opposite Tonga Post.

CEO Appointment– Ministry of Infrastructure



Mr. Lopeti Laikesi Jr. Heimuli, of Kolomotu'a has been appointed as the new Chief Executive Officer for Infrastructure, Ministry of Infrastructure following an official decision made by the Public Service Commission on the 04th May, 2021 with effect from 10th May 2021 for a period of four (4) years.

Mr. Heimuli holds a Bachelor of Engineering Technology (2008) from the University of the South Pacific, Suva, Fiji. He also holds a Graduate Certificate in Project Management and currently studying towards a Master of Project Management from Aberdeen Robert Gordon University, Scotland.

His career in the public service began in January 2008 when he was appointed as a Structural Engineer for the then Ministry of Works. Since then, he has taken over senior positions within the Ministry which is now known as the Ministry of Infrastructure, including Senior Building Compliance Officer and Director for Building Control Services. Mr. Heimuli has acted as the Acting Chief Executive Officer for the Ministry since February 2020.

His tremendous technical skills in Building Services and Project Management have proven as a Project Manager for St. George Comprehensive Office Buildings, Construction of TC Gita/TC Harold Cyclone Housing and the establishment of New Housing Resilience Sector Office under MOI. He has been able to negotiate and to deliver on a number of major construction projects as per the continuation of the Tonga Climate Resilient Transport Project (TCRTP) Phase 2 funded by the World Bank and the ADB Salote Wharf Upgrade and the New Fanga'uta Bridge across from Ma'ufanga to Folaha.

The Public Service Commission welcomes Mr. Lopeti Heimuli's appointment as Chief Executive Officer for Infrastructure and look forward to his continued contributions to the Government of Tonga.

CEO Re-appointment– Ministry of Lands and Natural Resources



The Public Service Commission is pleased to announce the successful re-appointment of Ms. Rosamond Carter Bing of Ngele'ia and Kolomotu'a, Tongatapu as the Chief Executive Officer (CEO) for the Ministry of Lands and Natural Resources with effect from the date of signing the Chief Executive Officer's contract for a period of four (4) years.

Ms. Bing is a law graduate of the Australian National University where she also attained a Master of Laws (Government and Commercial Law). She has been a member of the Tongan Bar since 2001.

Ms. Rosamond Bing previously held the position of Chief Executive Officer for Lands and Natural Resources, Ministry of Lands and Natural Resources since her first appointment to the Chief Executive Officer position in May 2017. With almost 20 years of experience in the Ministry of Lands and Natural Resources, Ms. Bing has progressed through her public service career in the Ministry of Lands and Natural Resources in 2002 from her first posting as a Principal Assistant Secretary and as a consulting Legal Administrator. Her extensive experience in public law and administration, policy formulation

and implementation and land and natural resources management is coupled with a passionate belief in the role of the Ministry of Lands and Natural Resources as a Ministry that serves its principal stakeholders, protects the public interest and contributes to the Kingdom's aspirations for a better standard of living for all Tongans. Despite the many challenges, she is keen to continue to promote and implement improvements within the Ministry with a view to delivering a high standard of services and products to the Ministry's clients and to ensure that the public are well served. She looks forward to continuing her work with the Ministry's diverse network of regional and international organizations to complement the technical and specialized mandate of the Ministry.

The Public Service Commission congratulates Ms. Rosamond Bing on her re-appointment as CEO for the Ministry of Lands and Natural Resources and looks forward to her continued contributions to the Government and the people of Tonga.

National Environment Week: Healthy Ecosystems



Nuku'alofa - The 2021 National Environment Week was celebrated successfully from 30th May - 5th June here in Tonga to commemorate World Environment Day on 5 June. With the theme **“Healthy Ecosystems – ‘Atakai Mo’ui Lelei”** the Department of Environment worked with partners and sponsors on ensuring a community focused program for both Tongatapu and Vava’u. That included devising a program that would involve a larger cross section of the different communities. In Tongatapu, it included the 2021 National Secondary School Quiz Competition for Form 4, a Story Writing competition that was opened for anyone interested, a Tiktok Competition, tree planting programs in Ha’asini and Tupou College in Toloa, a staff clean-up program along Vuna Road and the first-ever Fanga’uta Lagoon Day with communities. All these events were implemented successfully under the leadership of Director of Environment Ms Atelaite Lupe Matoto. A special Sunday service was held on May 30 at the Cathedral of Saint Mary in Ma’ufanga where both the Minister of Environment (MEIDECC) Hon Poasi Tei and the Chief Executive Officer Mr Paula Ma’u were present. Also joining that service was the Minister of Labour and Commerce, Hon. Tatafu Moeaki, and senior management of the Ministry of MEIDECC and staff. In Vava’u, the week was also opened at a special church service in Neiafu on 30th May before the MEIDECC staff and VEPA Vava’u held the Secondary School’s quiz competition for six schools on the island. A clean-up campaign was also conducted at some of the outer islands with a team from Waste Management Limited assisting. There was also a ‘talanoa session’ for stakeholders held in Neiafu during the Environment Week where the major topic of discussion was on waste and how best that could be managed. Director of Environment Ms Matoto said this year’s event was a great success due to the active participation from communities, government, private sectors and non-government organisations, and the financial assistance from various institutions. We hope that next year’s national celebration will be just as great. She thanked all partners and sponsors for their assistance in ensuring a successful week.



PSC Performance Development

The month of May & June was an eventful and busy month for the Performance Development Division. The following activities were the highlights for both months:



As we reflect back on the journey in the 2020/21 FY, we have certainly noted areas for improvements and how PMS implementation can be further strengthened moving forward. We are motivated and driven by the realization that what we accomplish today will make a positive impact on someone tomorrow. And for that, PDD is grateful for the support shown by line ministries CEOs, PMS Managers and employees. We are looking forward for the same continuous support in the 2021/22 FY.

- ◆ PMS Coaching and Mentoring Training on PMS Process, Behavioral Competencies and Records Management to AGO, Legislative Drafting Division on 5th May, 2021;
- ◆ PDD Member participated in the CEO Briefing for CEO of Infrastructure on 19 May, 2021;
- ◆ CHARS Dashboard Progress Meeting with Line Ministries on 20th May, 2021; MoRC, MoT, MAFF, Fisheries, MoJ, PMO, TSD, Palace Office and MPE;
- ◆ Disseminate to Line Ministries the Results of the Reconsideration of PMS Moderated Results for 2019/20 FY on 27 May 2021;
- ◆ Meeting with Line Ministries to discuss on the update of the CHARS Dashboard

LMS	Date	PMS Officer
TFES	12 May 2021	Felemi Tonutonu
AGO	19 May 2021	Melelua Langi
MOT	25 May 2021	Melaea Taufatofua Fangailupe Lasike

- ◆ PDD HOD travel to Ha'apai on 01 to 04 June, 2021 to provide assistance to the Governor's Office;
- ◆ Return of Line Ministries PMS Forms for 2019/20 FY on 16th June, 2021;
- ◆ Finalized and approved proposed work plan for the Public Service Excellence Programs for the 2020/21 FY on 11 June, 2021;
 1. Public Service Month
 2. Public Service Day
 3. High School Program Competition
 4. Best Practice Annual Conference
- ◆ Meeting with MET PMS Managers on 15th June 2021 to discuss MET submission to Commission and PMS MYR for 2020/21 FY;
- ◆ PMS Coaching and Mentoring Program for MFA on 18 June, 2021;
- ◆ Provide support to PSC OFFICE Relocation on the last week of June 2021.



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**NEXT
MONTH**

- ◆ Implementation of the Public Service Excellence Program;
- ◆ Deadline of the PMS Quarterly Report #4 (April—June) for 2020/21 FY;
- ◆ Develop the Monitoring & Evaluation Schedule for 2021/21 FY;
- ◆ Confirm LMs completion of CHARS Dashboard.

Workforce Development Division



May Highlights

1. Facilitate and successfully completed these Generic Trainings;
 - The Social Media Guidelines training for all AGOs staff on 14 May 2021 (29 staff attended included the AG and SG)
 - The Record Management Training for 18 staff of the Ministry of Health staff on 26 May 2021
2. Completion of the Induction training for 16 new employees in Tongatapu on 20 May 2021
3. Completion of the first session of the Legislative Training for LM's Legal Officers in partnership with NZ State Services Commission and NZ's Parliamentary Counsel Office on 31 May 2021 (23 in attendance)

June Highlight

1. Completion of the second session of the Legislative Training for LM's Legal Officers in partnership with NZ State Services Commission and NZ's Parliamentary Counsel Office on 2 June 2021 (18 participants)



PSC Oversight

Television Program on the Public Service: Apolitical Policy, Code of Conduct & Ethics and Social Media Guidelines



L to R: Dr. Lia Maka (PSC); Commissioner Sinilau Kolokihakaufisi (PSC Deputy Chairman); Mr. Sione Sisifa (AGO); Ms Viola Ulakai (TBC)

The Office of the Public of the Public Service Commission conducted a Television and Radio program on Monday 21st June 2021. The purpose of this program was to remind and raise awareness to the general public and public servants regarding the Public Service Policy and Instructions on Non-Political / Apolitical, Code of Conduct and Ethics and Social Media Guidelines. The panelists of this program were PSC Deputy Chairman Commissioner Sinilau Kolokihakaufisi, Attorney General Mr. Sione Sisifa, PSC CEO Dr Lia Maka and CEO of TBC Mrs Viola Ulakai as the facilitator.

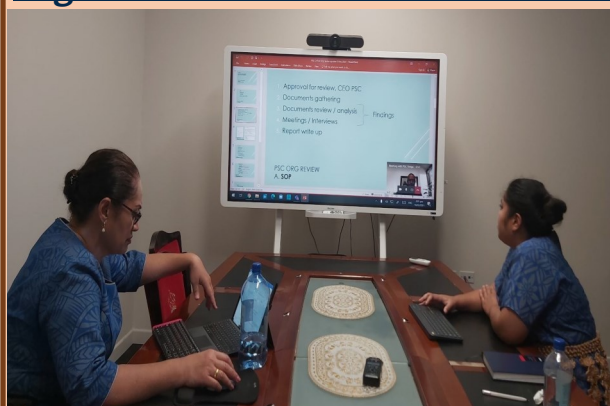
Central Agencies Working Committee

The committee was informally established in Aug 2019 by Oversight Division-PSC, NPD-PMO and Budget-Finance due to staffing, priorities, funds, timelines, reporting issues and a desire to all speak the same language to better assist the MDAs. These issues came up in the past financial years. However, although this was informally established, it is now an action item of the Public Finance Management Action Plan as a mechanism to work on the issues identified and advise the respective CEOs in the Budget/CP processes and implementation. The committee meets on a monthly basis and reports to their respective CEOs. Pictured on the right is a meeting on the 12th May 2021 at PSC.



Picture: (R-L) Hon Frederica Tuita Filipe (NPD-PMO), Victorina Kioa (PSC), Maa'imoa Mafile'o (PSC), 'Ilaisaane Vea (Finance), Lupe Fe'ilolaki (NPD-PMO), 'Ana Ma'afu (PSC)

Organization Review of the PSC Office



Picture: (L-R) Victorina Kioa (DS) and 'Ana Ma'afu (SAS)

Upon PSCs request to the Australia Volunteer International, they nominated Alex George, an Organizational Review Mentor. His contract was for 3 months starting 22nd March –22nd June 2021 and due to the Covid19 pandemic, Mr George and the Oversight Organizational Review team interacted virtually via weekly zoom meetings. Mr. George is currently completing a full organizational review for the Office of the Public Service Commission. The Commission wishes to acknowledge the Australian Government and its continued support through Australian Volunteer International (David Wyler, AVI Office in Tonga). The AVIs that have been assigned to PSC have been a great help to the Commission and they will continue to be a part of the PSC family no matter where they are.

PSC Talatalanoa Program

The PSC Office continued its Talatalanoa program to Line Ministries. In the Month of May the PSC Talatalanoa program was conducted to the Ministry of Internal Affairs on 05 May, 2021 and Ministry of Tourism on 21 May, 2021. The PSC Office would like to thank the CEOs of Internal Affairs and Tourism for their ongoing support and availing their staffs time to participate in this program.

Ministry of Internal Affairs



Ministry of Tourism



PSC Office



Mother's Day



Farewell BBQ with PTH



Moving and relocating back to our newly revamped building at the Old PMO Premises

Farewell PSC Staff



Ms. Maa'imoa Mafile'o



Ms. 'Ana Teufolau Ma'afu



Ms. Lavenita Fakava

The PSC Office farewelled the following members of its Office: Mrs Maa'imoa Mafile'o, Principal Assistant Secretary in our Remuneration Division. Maa'imoa is now working for the Save the Children Australia Project as their Lead in Tonga. Ms. 'Ana Ma'afu, Senior Assistant Secretary, Oversight Division was promoted to the Ministry of Tourism as the Principal Tourist Officer in their Corporate Service Division. Ms. Lavenita Fakava, Assistant Secretary, Oversight Division is now the Accountant for Ministry of Internal Affairs, Corporate Service Division. Thank you for the years of service and hard work dedicated to the PSC Office and we wish you all the very best in your future endeavors.

The PSC Office wishes to acknowledge the Ministry of Meteorology, Energy, Information, Disaster Management, Climate Change and Communications for their contribution and support towards this volume of the PSC Newsletter.

We hope the Public Service will be better informed of events, achievements and annual occasions through this medium of communication. For any events, achievements, or annual occasions please send photos to newsletter@psc.gov.to by **03 September, 2021** for compilation.

BEHIND THE SCENES



Victorina Kioa

Deputy Secretary

Oversight Division



Siniteke Fotu

Assistant Secretary

Oversight Division